



OFFICE OF THE JUDGE ADVOCATE GENERAL **LEGAL ASSISTANCE POLICY DIVISION**



Servicemember Civil Relief Act (SCRA) **Termination of Certain Consumer Contracts**

The Servicemembers Civil Relief Act (SCRA) provides legal protections for Servicemembers, individuals entering the military, individuals called to active duty (such as National Guard and Reservist Soldiers), deployed service members and their spouses. This handout focuses on Servicemembers right to terminate certain consumer contracts.

The right to terminate certain consumer contracts applies when the Servicemember receives military orders to relocate for a period of not less than 90 days to an area that does not support the contracted service and the date the Servicemember receives military orders for a permanent change of station (PCS).

Termination of consumer contracts under this provision must be made in writing (hand carried), via email, and/or delivered in accordance with the termination process outlined in the contract, coupled with a copy of your military orders. Ensure your written termination includes the date/time the service is to be terminated. Note – if the contract is a family plan and the Servicemember is the primary on the account, termination of the contract by the Servicemember will terminate the contract for family members if they accompany the Servicemembers on orders to a location outside of the contracted service area.

Covered consumer contracts are:

- (A) Commercial mobile service
- (B) Telephone exchange service
- (C) Internet access service
- (D) Multichannel video programming service
- (E) Gym memberships or fitness programs
- (F) Home security service

The consumer contract must have been entered to/agreed upon by the Servicemember before receiving military orders. The service provider may not impose an early termination fee, but any tax or any other obligation or liability the Servicemember may owe is due at the time of termination in accordance with the terms of the service contract. Reference - <https://www.law.cornell.edu/uscode/text/50/3956>

If you wish to further discuss your situation, please schedule an appointment to speak with a legal assistance attorney.

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